



Summary of general rental conditions – Camping Pitches

You can read our full general rental conditions on our website or ask us to receive them by e-mail in pdf format.

1. RESERVATIONS

The client must be a participant in the booked stay. All rentals are personal, under one name and may not, under any circumstances, be the subject of a total or partial transfer or sublet. **The rental fees (deposit + booking fees) must be paid upon receipt of the booking contract, of which a signed copy must be returned immediately.** The amount of the deposit corresponds to 20% of the stay and at least the equivalent of the first night on the campsite. The deposit will be deducted from the amount of the total fees, but not refunded if canceled less than 30 days before the scheduled date of arrival. Booking fees will not be reimbursed in any case. Cancellation insurance is optional. The balance of the stay must be paid in full on the date of arrival. No reduction will be granted in the event of a late arrival or early departure. Any additional nights, installations and additional people will be paid the day before departure. In case of delay for your arrival, please notify us: in the absence of a written message from the tenant specifying that they had to postpone the date of their arrival, the rental becomes vacant 48 hours after the date of arrival mentioned on the rental contract and full payment of services remains required.

2. CANCELLATIONS - MODIFICATIONS

The customer is the only responsible contact vis-à-vis SAS Camping de la Plage, in particular in terms of financial responsibility, particularly in the event of cancellation or total or partial modification of the stay. Any request to modify the criteria of your reservation must be sent in writing, preferably by email or postal letter.

SAS Camping de la Plage offers a paid option for cancellation and interruption of stay insurance, through its Campez Couvert contract with Gritchen – Tolède et associés.

3. IN CASE OF FORCE MAJEURE

Within the settings of the Contract, the expression Force Majeure covers any event external to the will of the Party invoking it, irresistible, and having the effect of preventing the execution by the said Party of all or part of any of its obligations under the contract.

The following events will be assimilated to an event of force majeure: administrative impossibility of travel, administrative closure of accommodation, closure of borders. This list is not exhaustive and each event must be judged on a case by case basis. The case of force majeure replaces the general rental conditions. **Thus, if the campsite is unable to accommodate a customer for a case of force majeure or if conversely, the customer is unable to travel for a case of force majeure, the reservation will be canceled and the customer will receive a credit voucher valid for 18 months in exchange for all sums paid (excluding booking fees and cancellation insurance); If after 18 months, the customer has not been able or has not wanted to use his credit voucher, this will be refunded.**

4. CANCELLATION FEES

If a cancellation occurs (the date taken into account being the date of receipt by SAS Camping de la Plage of a written request): More than 30 days before the stay: 10% of the total rental amount, or at least 30 euros as well as the additional costs (booking fees, insurance fees, etc.) will be billed. Less than 30 days before the stay or non arrival at the campsite: the full amount of the deposit as well as the additional costs (booking fees, insurance fees, etc.) will be billed. Stay or non arrival at the campsite: no refund.

In all cases, the booking fees or any cancellation insurance costs will not be reimbursed.

5. IMPORTANT TO READ BEFORE ARRIVAL

The pitch may be occupied from 2 p.m. on the day of arrival and **must be vacated by 12 p.m.** on the day of departure.

Customers are required to take out civil liability insurance with the company of their choice.

During the stay, any tenant agrees to respect and ensure that all the requirements of the internal regulations of the campsite are respected by people residing with them and under their responsibility. Any breach of these rules as well as these conditions may result in expulsion. Violent, abusive, racist or threatening behavior made against other customers or staff cannot be tolerated and will result in immediate eviction. In this case, no refund will be made.

In the event of a dispute, in accordance with the provisions of Article L 612-1 of the French Consumer Code, any customer of the campsite may resort to a consumer mediator free of charge for the amicable resolution of a dispute that would oppose them to the campsite manager. The contact details of the consumer mediator to whom we report are electronically: cm2c@cm2c.net or by post: Cm2c – 14 rue Saint Jean 75017 Paris – Tel 0033 609 20 48 86.

6. INTERNAL RULES

6.1 Admission requirements

To be allowed to enter or settle on the campsite, you must have been authorized by the manager of the reception desk, or by the campsite manager.

The fact of staying on Camping de LA PLAGE implies acceptance of these regulations and the commitment to comply with them. **Any offense** may result in the expulsion of the perpetrator with recourse to law enforcement if necessary.

6.2 Police formalities

Any person staying at least one night in the campsite must first present their identification documents to the head of the reception office and complete the required formalities.

Unaccompanied minors will not be admitted in the campsite for safety reasons. Campsite customers are invited to notify reception of their departure **the day beforehand.**

6.3 Installation

All camping equipment must be set up on the pitch indicated by the campsite manager.

6.4 Reception desk

Reception is open every day, including public holidays, from the campsite opening date to the closing date, from **9 a.m. to 7 p.m.** except for exceptional cases. There you will find all the information on campsite services, information on supply possibilities, sports facilities, tourist attractions in the area and various addresses and information that may prove useful.

6.5 Noise and silence

Campsite customers are urged to avoid all noises and discussions that could disturb their neighbors. Sound devices should be adjusted accordingly. Door and boot closures should be as discreet as possible.

There must be total silence between 10:30 p.m. and 8 a.m.

6.6 Animals

Only cats and dogs are accepted (subject to authorization). In all cases, a maximum of three animals are allowed per camping pitch. An additional price per animal will be requested.

1st and 2nd category dogs within the meaning of French legislation enforced on the day of the reservation are prohibited on all pitches of Camping de la Plage.

Pets should never be left to roam free. They should not be left alone on the campsite, even locked up, in the absence of their owners who are civilly responsible for them.

6.7 Visitors

Visitors may be admitted on the camp under the responsibility of the campers who receive them after authorization from the manager or his representative. Visitors are required to pay a **fee per visitor** to gain access to the campsite services and / or facilities (access to the swimming pool is not allowed, however).

Visitors must have left the site by 10:30 p.m. The Management reserves the right to intervene by applying the internal regulations, in the event of a breach thereof, by a final expulsion.

6.8 Traffic and vehicle parking

Inside the campsite, vehicles must drive at a **speed limit of 10 km / h.** Only vehicles belonging to campers staying there can drive in the campsite. Parking should not obstruct traffic, nor prevent the installation of new arrivals.

Traffic is prohibited between 10:30 p.m. and 8 a.m.

6.9 Dress and appearance of installations

Everyone is required to refrain from any action which could adversely affect the **cleanliness, hygiene and appearance of the campsite.**

It is forbidden to throw polluted water on the ground or in the gutters. Household waste, waste of any kind, paper must be placed in the **correct containers** made available to campers.

Washing is strictly prohibited outside the sinks provided for this purpose. Laying laundry out to dry will be tolerated near mobile homes, provided it is discreet and does not disturb neighbors. It should never be done from trees.

Plantations and floral decorations **must be respected.** It is forbidden for the camper to drive nails in the trees, to cut branches, to make plantations. It is also not allowed to demarcate the site of an installation by personal means, nor to dig the ground. **The cost for any degradation** committed to the vegetation, to the fences on the ground or to the campsite installations will be the **responsibility of its author.**

6.10 Security

6.10.1 Fire - Open fires and individual charcoal barbecues are strictly prohibited on pitches. A collective barbecue area is available to campers. Gas and electric barbecues are permitted.

Fire extinguishers are available to everyone. In case of fire, notify management immediately. A **first aid kit** is available at the reception desk.

Electricity - A grounded 25 metre electric cable is required for all electric hook-ups.

6.10.2 Theft - The management is responsible for objects left at the reception (individual safes) and has an obligation of surveillance. Immediately report to the manager the presence of any suspicious person on the campsite. However, customers remain responsible for their own possessions and are invited to take the usual precautions to safeguard their equipment.

6.11 Games

No violent or bothersome games can be organized near or inside campsite facilities. Games (ball, boules or rackets) hindering the movement of vehicles are prohibited in the campsite aisles.

6.12 Responsibilities

Customers are responsible for their own property and are responsible for material and physical damage caused by them or any other member their party to other residents of the campsite, but also to campsite equipment.

6.13 Campsite director

He is responsible for the order and the good running of the campsite. He has a duty to sanction serious breaches of the rules and, if necessary, to expel those responsible for such disturbances.

6.14 Management

The management takes no responsibility for any water or electricity cut (independent of the campsite facilities), flooding resulting from a storm, damage to tents or caravans following a storm, strong winds or tree resin.